

CONTACT:  
Caley Clinton  
Advertising & PR Manager, Joy Global  
[caley.clinton@joyglobal.com](mailto:caley.clinton@joyglobal.com)  
01 414 670 5955

**Press release: September 26, 2016**

## **Joy Global rolls out JoySmart Solutions, integrated offerings delivering improved mine performance**

LAS VEGAS, Nevada – Integrated throughout the Joy Global booth at MINExpo INTERNATIONAL@2016 in Las Vegas this week are the company's new JoySmart Solutions; fully customizable service, technology and equipment offerings designed to deliver value to today's mining operations.

JoySmart Solutions are integrations of Joy Global's smart, connected products and systems, advanced analytics, and direct services customized to solve its customers' toughest challenges.

Connected products deliver data to JoySmart experts, who partner with customers through Joy Global's direct service network. The analytics produced deliver necessary information on machine health and performance, providing direction for the mine operation to help anticipate service needs and optimize machine performance to achieve or exceed their financial and operating goals.

"Reducing or eliminating unplanned downtime using predictive analytics and automated processes is essential to running a lean operation capable of adapting to today's marketplace," said Joy Global President and CEO Ted Doheny. "Employing advanced analytics and technology, smart connected machines and direct service support, JoySmart Solutions are tailored to each customer's specific challenges, to deliver the highest production, lowest cost per ton and zero harm."

Using case study results and interactive booth elements focused on specific customer challenges, JoySmart Solutions experts at Joy Global's MINExpo booth are showing attendees how the company's offerings deliver value to customers worldwide. The company's in-booth Center Stage features daily presentations tied to JoySmart Solutions, including appearances by two JoySmart customer representatives: Dieter Haage, Head of Mining Excellence, Underground, Anglo American Coal, who will discuss Anglo's collaboration with Joy Global on the Longwall Mine of the Future project to boost coal production in Australia; and Gary Sinclair, General Manager, Manufacturing & Engineering Industries for Compass Minerals, who will discuss the companies' partnership to optimize asset productivity and reliability at Compass' salt operations.



## **JoySmart® Solutions**

### **About Joy Global**

Joy Global Inc. is a worldwide leader in high-productivity mining solutions. Through its market-leading surface and underground business segments, the company manufactures and markets equipment and services for the global mining industry from 135 locations in 20 countries.

\*\*\*\*

*For more information about Joy Global at MINExpo, visit <http://joyglobalminexpo16.com/>.*

*For more on the company and its products, visit [www.joyglobal.com](http://www.joyglobal.com).*